

# High Speed Internet Facts

Fixed internet consumer disclosure

Wave G 100 Mbps\* \*Experienced speeds may vary.

Monthly charge for month-to-month plan \$60

Monthly charge for 2 year contract plan n/a

Click here for other [pricing options](#) including promotions and options to add other services, like phone or router rental or Roku.

## Other Charges and Terms

Data included with monthly charge Unlimited

Charges for additional data usage n/a

Optional router lease – Customers may use their own router \$10

Other monthly fees Not applicable

One-time fees No install fee/Not applicable

Government Taxes and Other Government-Related Fees May Apply: Varies by location

## Performance - Individual experience may vary

Typical speed downstream 100 Mbps

Typical speed upstream 100 Mbps

Typical latency 2 milliseconds

Typical packet loss 0%

## Network Management

Application-specific network management practices? Yes

Subscriber-triggered network management practices? No

More [details on network management](#)

Privacy See our [privacy policy](#)

Complaints or Inquiries To contact us: [online](#)/(844)779-2834;  
To submit complaints to the FCC:  
[online](#)/(888)225-5322

Learn more about the [terms used on this form and other relevant information](#) at the FCC's website.